



QUALITY SERVICES SUBSCRIPTION

Simplify compliance and amplify success.
NPG is your quality partner for seamless solutions.

Quality Services Subscription

Transform your quality department by tapping into outsourced quality expertise and scaling, as needed, without additional headcount.

A convenient monthly subscription provides access to quality subject matter experts, templates, workshops, and general services. Whatever your quality needs, NPG's team is here to support you.

Why Choose NPG?

- On-demand access to quality experts.
- A scalable model with access to cross-functional solutions, perspectives, and SMEs for less than the cost of a full-time employee.
- Access a bank of hours to handle everything from day-to-day needs to strategy planning to unanticipated emergencies.
- The NPG Knowledge Bench™ of over 275+ industry experts share information, pool resources, collaborate on projects, and form strategic alliances.
- NPG's team of subject matter experts has 15+ years of hands-on industry experience at the director level and beyond.

Services at a Glance



Strategy & SME Support

- Quality strategy
- Gap analysis
- Compliance assessments
- Full-suite Commissioning, Qualification, and Validation (CQV)



QMS General Support

- Data entry
- QMS management and implementation
- SOP transformations



Inspection Readiness

- Audit planning and conduct
- Investigation management
- Continuous quality improvement
- Metrics and monitoring
- Supplier oversight



Training Support

- Quality requirements
- Quality processes
- Best practices
- Workshops and webinars

CONTACT NPG FOR A FULL LIST OF QUALITY SERVICES

SUBSCRIPTIONS

Services	Pro	Pro Plus	Platinum
Quality On-call (SME) Support	Up to 25 hours per year	Up to 50 hours per year	Up to 100 hours per year
General Quality Support (data entry, QMS/DMS management, gap assessments)	Up to 200 hours per year	Up to 500 hours per year	Up to 700 hours per year
GxP Audits	-	Five (5) audits per year (preparation, execution, closeout)	Ten (10) audits per year (preparation, execution, closeout)
Access to NPG Library	-	Webinars, case studies, white papers, and more	Webinars, case studies, white papers, and more
Access to NPG Quality Templates	-	Limited access to quality management templates: Quality and eQMS (up to 10 templates per year)	Full access to quality management templates: Quality and eQMS (up to 25+ templates per year)
Hosted, Virtual Lunch-and-learn (30-45 mins)	-	-	Two (2) per year: stock or customized lunch-and-learn
Interactive Workshop	-	-	One (1) on-site workshop per year (ex. Kaizen, value stream mapping, RCA, SOP, GMP)

Programs through Network Partners Group requiring more hours than the subscription provides are available on a separate scope of work. Please contact NPG to discuss any of your quality needs.