ON-DEMAND LABELING SUPPORT

Seamless Labeling Solutions for Industry Leaders



Supercharge your labeling operations with expert support without increasing headcount.

With NPG On-Demand, you get instant access to top-tier labeling SMEs, skilled technicians, graphic artists, and cutting-edge Al-powered tools. Whether you need strategic guidance, hands-on support, or tech-driven accuracy, NPG has the expertise to keep your labeling process seamless and compliant.

Why Choose NPG?

- Expert Access, Anytime: Get direct support from seasoned labeling SMEs. Whether you need strategic guidance or a quick answer, our experts are just a call away.
- Scalable Support, No Extra Headcount: Labeling demands
 fluctuate, but your team size doesn't have to. We step in when
 workloads surge, so you stay on track without the need to hire.
- On-Demand Labeling Assistance: From label design and revisions to IFU updates and data uploads, our team handles the details—so you can focus on the bigger picture.
- Al-Powered Precision: Our FALCON Al tool ensures accuracy and compliance with advanced label verification and parsing, providing audit-ready reports with every update.

Services at a Glance



Labeling SME Support

Our experts are your on-call lifeline. Our seasoned labeling experts are just a call away to help you navigate challenges and keep projects moving.



IFU and eIFU Updates

With over 10,000 IFUs and eIFUs updated, we know the process inside and out. From creation to uploading, we take care of the details so you don't have to.



Custom Label Templates

Whether you need one label or a global set, we design compliant, scalable templates for any labeling system worldwide.



Al-Powered Label Verification

Our proprietary tech-enabled tool, FALCON AI, analyzes and verifies label changes faster than manual review, reducing errors and ensuring compliance with clear, audit-ready reports.



Professional Project Management

Tap into certified PMPs to drive execution, manage timelines, and keep your program initiatives on track and on budget.

Here's How It Works



Schedule a Call

Connect with our team to talk through your labeling challenges, goals, and what support looks like for you.



Choose Your Plan

Pick the tier that matches your workload and budget. Get the right level of support at the right time.



Activate Your Experts

Once you're set up, our End-to-End team becomes YOUR team. From expert advice to label revisions to Al-powered verification, we handle the details so you don't have to.

CONTACT NPG TO GET STARTED TODAY



WITH FLEXIBLE TIERS, YOU GET EXACTLY WHAT YOU NEED.

Services	Pro	Pro Plus	Platinum
Labeling Lifeline Your direct line to expert SME support when you need it most.	25 hours of SME support per year	40 hours of SME support per year	55 hours of SME support per year
Labeling Taskforce Extra hands and expertise for design, revisions, IFU updates, and more.	Up to 400 hours per year	Up to 600 hours per year	Up to 800 hours per year
FALCON Al Insights Al-powered label analysis to keep you accurate and compliant.	Label verification and label parsing report provided for client review	Label verification and label parsing report provided for client review	Label verification and label parsing report provided for client review
Labeling Vault Exclusive access to webinars, case studies, and expert resources.	Access to webinars, case studies, whitepapers, and more	Access to webinars, case studies, whitepapers, and more	Access to webinars, case studies, whitepapers, and more
Labeling Playbook Ready-to-use templates and guidance for global compliance.	Limited template access US essential label elements guidance document	Extended template access Global (US, EU, and other) essential label elements guidance documents	Extended template access Global (US, EU, and other) essential label elements guidance documents
Lunch & Learn Lounge Virtual sessions to feed your brain.	One (1) per year stock lunch-and-learn	One (1) per year stock or customized lunch-and-learn	Two (2) per year stock or customized lunch-and-learn
Blueprint Strategy Session A deep dive into process planning for smarter			One (1) on-site workshop per year included

Add-Ons

Need even more support? Our add-on services let you customize your NPG On-Demand plan with additional expertise, tools, and resources. Get exactly what you need, when you need it.

Packaging Engineering
Support

workflows.

Regulatory Affairs
Support

Additional Labeling
Project Support